Dedicated to Preserving Historic and Architectural Landmarks

\$1.00



Your voice in heritage preservation in the Capital Region since 1973



Office Manager: Helen Edwards
Office Hours: Wed. 8:30 am - 12:30 pin; Thurs. Noon - 3:00 pim.
e-mail: helen@islandnet.com
URL: http://www.islandnet.com/~helen/Hallmark.html

Mandate

he Hallmark Society was formed in 1973. Our mandate is to encourage the preservation of structural, natural, cultural and horticultural heritage within the Capital Regional District. We accomplish these goals through education, public speaking, advocacy, tours, exhibitions, and our annual Awards Night. We are a registered non-profit society, financed principally by membership dues and members' contributions.

Awards Night Preview

he twenty-fourth annual Hallmark Society Awards Night will be held on Tuesday, May 5, 1998 at the St. Ann's Academy Auditorium, 835 Humboldt Street, commencing at 8:00 p.m. Reservations must be made at the office before April 27, 1998 to ensure a seat at the ceremony.

Cover Photo

he planting of a ceremonial tree marked the twenty-fifth anniversary of the Heritage Tree Society. Jo McGregor photo.

Hallmark Society Newsletter (ISSN 1195-6712), published quarterly by the Hallmark Society, 660 Michigan Street, Victoria, B.C. V8V 4Y7. Copyright © 1998 Hallmark Society.

All rights reserved. No part of this work covered by the copyrights hereon may be reproduced or used in any form or by any means - graphic, electronic, electrostatic, or mechanical - without the prior written permission of the Hallmark Society. Printed in Canada by Fotoprint Ltd.

Hallmark Society Board of Directors

President
John Edwards 386-6598
First Vice-President
Nick Bawlf 384-6971
Second Vice-President
Vacant
Treasurer, acting
John Edwards 386-6598
Corresponding Secretary
Alexander Forde

Directors
Rob Adams
Mary Doody-Jones
Tim Lomas
Andrew Rushforth

Past-President
Foster Isherwood 383-7157

Heritage Building Foundation Trustees

Nick Bawlf John Bodnar John Edwards Alexander Forde Rick Goodacre Gerry Howell-Jones Camilla Turner

Newsletter production & layout Helen Edwards 386-6598

Contributors this issue: John Edwards Helen Edwards Jo McGregor Gloria Sanders Rosemary James Cross

Deadline for Autumn 1998 newsletter: August 14, 1998

President's Message

by John Edwards

A t this time in April, a committee of three of us are working very hard to make the twenty-fourth annual Awards presentation another successful event.

We could not do this without the support of our volunteers doing research and many others helping.

As you are aware this involves getting the presentation and slides all set. Hopefully, when as many of you arrive as can make it, everything will run smoothly. I certainly hope you will come, as the St. Ann's Auditorium will hold almost two hundred.

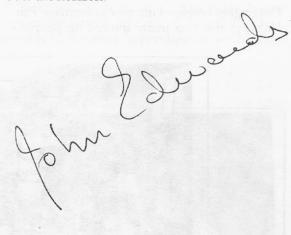
We have also received confirmation that Andrew Petter, Minister of Advanced Education, Training and Technology and who is also responsible for St. Ann's, will be attending. The Annual Hallmark Awards night is always the feature of our year.

With regard to the Maltwood Property, or the Thatch, or Chantecler Restaurant, the next hearing before Saanich Council keeps getting put back. However, a few weeks ago, several of us did get a chance to go through the building. We have excellent two-way communication between Hallmark and the newly reborn Royal Oak Community Association.

The job of President comes with some unusual requests. Suddenly a fax arrives following up a letter Inever received, about a workshop on Ross Bay Cemetery. I did attend, although most of my family is buried in Fairview Cemetery in Halifax, Nova Scotia, which has been in the news lately, as a lot of the "Titanic" victims are also buried there.

More recently, Hallmark has received correspondence from the Rockland area, about the water tower. Also, at the last executive meeting, we had a lively discussion about other issues, including the parking and proposed gardens for Craigdarroch Castle.

So even with our membership down a little, there are numerous heritage issues always appearing over the horizon.



Heritage Fair Report

by Helen Edwards

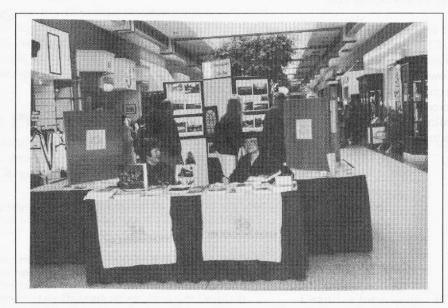
ritage Fair 1998 was held at the Hillside Mall from February 17-21. Traffic was again slow but picked up towards the end of the week. Volunteers spent their time discussing heritage issues with the public and were able to answer many questions. We gained four new memberships and gave out many copies of our new membership brochure. Book sales were steady. We were able to acquire some out-of-print books from local publishers and added these to our offerings. Unfortunately John Adams' excellent book on Ross Bay Cemetery sold out very quickly and we cannot buy any more copies. It is hoped that this valuable document will be reissued in the near future. Book sales and memberships combined put almost \$600.00 in our coffers much needed at this time of financial restraint.

Once again I enjoyed my time at Heritage Fair. I always meet so many interesting people -

members and public alike - that the time goes fairly quickly. Members who have never taken a shift would do well to consider helping next year. We always pair rookies with experienced volunteers so training is on-the-job.

Many thanks to the wonderful volunteers who once again took shifts at the Fair. You are the reason the event was successful!

Volunteers were: Inez O'Reilly, Mary Warrington, Ellen Conway, Dave Scandrett, Audrey Aikins, Lloyd Evans, Polly Higgins, Andria Tetlow, Jim Stiven, Lisa Butchart, Helen Edwards, Camilla Turner, Bevan and Joy Gore-Langton, Ginny Gareau, Margaret Palmer, Rob Adams, Jane Renaud, Bert and Mary Nell, Foster Isherwood, Maureen Dunsmuir, Muriel Andrews, Al Fry, Tim Lomas, John Edwards, Barbara Robertson, and Jennifer Barr.



Helen Edwards photo

Hallmark Society volunteers, Barbara Robertson and Jennifer Barr at Heritage Fair

Heritage Fair Report

by Helen Edwards

T eritage Fair 1998 was held at the Hillside Mall from February 17-21. Traffic was again slow but picked up towards the end of the week. Volunteers spent their time discussing heritage issues with the public and were able to answer many questions. We gained four new memberships and gave out many copies of our new membership brochure. Book sales were steady. We were able to acquire some out-of-print books from local publishers and added these to our offerings. Unfortunately John Adams' excellent book on Ross Bay Cemetery sold out very quickly and we cannot buy any more copies. It is hoped that this valuable document will be reissued in the near future. Book sales and memberships combined put almost \$600.00 in our coffers much needed at this time of financial restraint.

Once again I enjoyed my time at Heritage Fair. I always meet so many interesting people -

members and public alike - that the time goes fairly quickly. Members who have never taken a shift would do well to consider helping next year. We always pair rookies with experienced volunteers so training is on-the-job.

Many thanks to the wonderful volunteers who once again took shifts at the Fair. You are the reason the event was successful!

Volunteers were: Inez O'Reilly, Mary Warrington, Ellen Conway, Dave Scandrett, Audrey Aikins, Lloyd Evans, Polly Higgins, Andria Tetlow, Jim Stiven, Lisa Butchart, Helen Edwards, Camilla Turner, Bevan and Joy Gore-Langton, Ginny Gareau, Margaret Palmer, Rob Adams, Jane Renaud, Bert and Mary Nell, Foster Isherwood, Maureen Dunsmuir, Muriel Andrews, Al Fry, Tim Lomas, John Edwards, Barbara Robertson, and Jennifer Barr.



Helen Edwards photo

Hallmark Society volunteers, Barbara Robertson and Jennifer Barr at Heritage Fair

New on the Bookshelf

ere are two new additions to the Hallmark Society book list. They will be offered for sale at the next meeting or can be purchased during regular office hours.

A Most Unusual Colony by Maureen Duffus From the Introduction:

"This is a work of fiction, but any resemblance to real people and events in Victoria in the 1850s is definitely intentional. The story of the colony of Vancouver Island, from the first Scots immigrants in 1849 to the demolition of Fort Victoria buildings in 1860 is told by the fictional Kate Murray. Kate's recollections of her childhood and the letters of Mary Yates are inventions, but the real Mary lived through the events of the early years, as did other people of the story - some famous, others no longer remembered. The historical events and the social climate recreated as fiction as based on letters. diaries and reminiscences of the period, as well as Hudson's Bay Company records, Provincial Archives and Scottish records, and published histories."

This is the story of a young Scottish bride, Mary Yates and her fictional friend, Kate Murphy, who came to Fort Victoria in 1849 with the Hudson's Bay Company's first "shipload of immigrants."

The book is lavishly illustrated with archival photographs and maps and is well researched.

Author Maureen Yates Duffus is a former journalist. Her previous publications include Beyond the Blue Bridge - Stories from Esquimalt (editor) and Craigflower Country , as well as numerous articles on early B.C. history.

She is a great-granddaughter of James and Mary Yates.

Retail price: \$18.95, member's price - \$15.95

An Historical Guide to Canadian Pacific Railway Stations in British Columbia by Ian Baird From the Introduction:

"As Ian Baird's previous book, Canadian Pacific Railway Stations in British Columbia, went to press, the federal government was moving final passage of what may the last popular legislation concerning railways in Canada. The Heritage Railway Stations Protection Act, proclaimed in 1990, make possible by recognition, enforcement and penalties the preservation of railway stations throughout Canada. It is appropriate there that this book greatly expands the scope of the former. In particular, now we can note how many station structures continue to serve their communities, albeit in a new life, as restaurants, museums, art galleries, tourist, even private homes."

This book contains additional photographs and more current information, comprising approximately 100 pages, with a similar number of photographs.

Retail price: \$16.95, member's price - \$14.50

New book in library

t the Shane O'Dea lecture, Mary-Elizabeth Bayer, former Chair, Heritage Canada Foundation, presented a special book to the Hallmark Society library. Entitled "The Place of History: Commemorating Canada's Past", it is the proceedings of the National Symposium held on the occasion of the 75th anniversary of the Historic Sites and Monuments Board of Canada.

This is a most interesting document and we thank Mary-Liz for her generous donation. Anyone who wishes to borrow this book may do so by contacting the office during regular office hours or leaving a message on the answering machine.

Shane O'Dea Lecture a Success

ow do we top this? The February 17, 1998 meeting with Heritage Canada Chair, Shane O'Dea will long be remembered as the most inspiring night we have had in years. How refreshing it was to hear someone from Heritage Canada acknowledge that the organization had "gotten off the rails" a few years ago, and was now returning to a new, updated, mandate. We were pleased by the large turnout which included Hallmark Society members, Heritage Canada members, and others interested in heritage and its preservation.

The evening commenced with a welcome to the St. Ann's Academy Chapel by Martin

Segger, PCC board member. Members and guests were further welcomed by John Edwards, Hallmark Society President.

Helen Edwards made a special presentation of the Heritage Society of British Columbia Individual Achievement Award to Cyril Hume. He was honoured for his work for heritage preservation and conservation over the last several years.

Michael Kluckner, Heritage Canada Foundation Governor for British Columbia, introduced Shane O'Dea, who kept us entertained throughout his presentation. What impressed me was that he genuinely wanted our input. In an extensive question and answer session following the lecture, audience members posed questions and made suggestions. Altogether, it was an



Shane O'Dea, Chair, Heritage Canada Foundation Al Fry photo

enjoyable evening. For anyone who wishes to read the text of Mr. O'Dea's lecture, we have a copy in the office. Please give us a call and we will send it out to you.

We then adjourned to the parlour where refreshments from Thrifty Foods were enjoyed by all. Many thanks to Maureen Dunsmuir who assisted with the refreshments.

The Hallmark Society owes a debt to the Provincial Capital Commission who cosponsored the meeting with us, and provided the first-rate facilities at no cost to the Society. Sincere thanks to the Board members with special mention of Kris Andersen,

who acted as liaison throughout the process from concept to finished event.

We also thank Hallmark members who took the time to attend. Your input was much appreciated.



Cyril Hume, winner of Heritage Society of B.C. Individual Achievement Award. Al Fry photo.

Tree Planting marks twenty-fifth Anniversary

by Jo McGregor

A commemorative Dogwood tree was planted by His Honour, Garde Gardom QC, Lieutenant-Governor of British Columbia on the Legislative Buildings grounds on November 7, 1997.

Even though it was raining, His Honour and Mrs. Gardom soon brightened the occasion. Starting with the singing of "O Canada", Barry Dutka, Chairman, then gave the native tree (cornus nuttallii) to the people of B.C. to mark the Heritage Tree Society's 25th Anniversary. It is the oldest and longest ongoing such Society in Canada. He thanked all those connected with this historical occasion.

His Honour called on the South Park School Grades 3 and 4 and teacher Karen Abel to help

dig in the soil around the tree, aided by others of the public including representatives from neighbouring 13 municipalities and the Songhees Band, dignitaries from heritage groups and interested persons. Member Mollie Thompson read her poem, written for the occasion. It was educational and topical, including B.C.'s motto. The tree by James was named Audubon. famous ornithologist and painter, after Mr. Thomas Nuttall, the British-born collector of this species. They had attended Harvard University together in the early 1800s. Legislation (1931) protects the dogwood from being dug-up or cut down. The blossom is the floral emblem of British Columbia. though the common use of it is as a "trade mark" - "Dogwood ferries", B.C.T.V., Heritage Society of B.C., postcards, and B.C. souvenirs.

Light refreshments were served after the ceremony. Their Honours were greeted by Mr. Gordon Janssen, Government Whip and MLA for Alberni. The Honourable Mr. Dale Lovick, Speaker, was our host. Special thanks have gone to him, as well as to Mr. A. Tomosiunas, Director B.C. Buildings Corporation, Mr. Bryce Fleck and his gardeners, Rupert Evans and Paul Turmel who dug the tree from the donor's garden, plus the Legislative Security Officers and others.

It was a very nice historic ceremony —long may our Dogwood prosper!



November 7, 1997 - Tree Planting by Their Honours to commemorate the twenty-fifth anniversary of the Heritage Tree Society. Jo McGregor Photo.

A House with a View

Excerpt from a book in progress on P. Leonard James by Rosemary James Cross

Some years after they bought it, the W.B. Pease family consulted Father about restoring their old house at 2840 Cadboro Bay Road. Edgar Dewdney had built this Victorian bungalow. He was the engineer who surveyed and built the difficult Dewdney Trail inland from Hope. Later he became the fifth Lieutenant-Governor of British Columbia.

The old bungalow had not worn well, suffering a succession of owners and indifferent care. In the 1930s, Victorian houses were not old enough to be considered historical and attractive, people just thought of them as old-fashioned. People didn't like the high ceilings, the lack of insulation and general draftiness, or the tacky old bathrooms and kitchens. Originally these houses were heated with only the kitchen range - kept banked down all night - and open fireplaces. It was possible then to hire a girl who would "sleep-in", attend to the family fireplaces and do the general housework.

One of the owners installed a hot air furnace. The Pease family lived in the old Dewdney bungalow for some years struggling with this unreliable heating system. Eventually due to failing health, Mr. Pease was unable to look after the furnace, and Mrs. Pease found its care too difficult.

"Iguess he felt like saying if it was a horse, he'd shoot it!"

Fireplaces in the two sitting rooms and in all bedrooms, except the maid's next the kitchen!

The furnace was my mother's despair! Temperamental as the British weather. When it did go it was ungenerous with its heat. Hence your Father called in for advice. I guess he felt like saying if it was a horse, he'd shoot it! No insulation and dry rot setting in.

So the old folks had him design what you see now on that spot.

In 1938 the Peases demolished the old house and built on the same site. My Father suggested they retain the old basement foundation, building their compact, stucco house on the front section, and developing the back part as a patio. When completed, the new house had an established appearance with the mature trees of the old orchard clustered around it.

The view from the back of the house looked over open fields stretching all the way to Foul Bay Road. Many of these fields were worked by Chinese market gardeners. In the days before the advent of political correctness the fields were referred to as "the Chinaman's fields"

Dora Crowe, one of the Peases' daughters wrote me in 1992:

Here is an old snapshot of our house. It was long and low—a series of additions, doors opening from one room to another, lacking a proper passage.

Please note:

This material is copyrighted and may not be reproduced without the express written consent of the rights holder, Rosemary James Cross.

The Hallmark Society thanks Rosemary for permission to print this excerpt in our newsletter. Watch for another segment in a future issue.

January GM report

he January meeting of the Hallmark Society was held on January 26, 1998 at the South Park Annex with 40 members in attendance. Rob Adams was acclaimed as a Director of the Society. Members were encouraged to volunteer for service on the executive and other committees.

President John Edwards reported that Awards Night 1998 will be held at St. Ann's Academy Auditorium on May 5, 1998.

Our guest panel of restoration experts included: Jeff Richmond from Royal Rooter, Bob Lucy from Professional Ecological Services, Don Wells from Hayward Wells, and two experts from Admirals Roofing.

A lively question and answer session followed the formal presentations. We all learned something from the speakers, and it was an evening well spent. Copies of the revised Trades, Services and Products list were distributed at the meeting and are now available from the office.

Queen Anne Revival Lecture

n February 23, 1998, John Burrows gave a most interesting lecture on the Queen Anne Revival style. Sponsored by the Craigdarroch Castle Historical Museum Society and held in this building which has Queen Anne elements in its design, the lecture was attended by a small but enthusiastic audience.

Mr. Burrows is an expert on this style and his knowledge was apparent throughout the lecture. He is a leading American architectural historian and historical design merchant based in Boston, Massachusetts. He has consulted on a number of significant projects, including the restoration of the Lincoln Bedroom and Blue Room at the White House. He is a founding member of the New England Artisans Guild, a group working with revival and present day Arts and Crafts Movement design and craft.

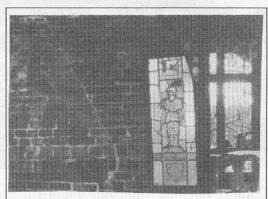
The slides were extraordinary and added to the enjoyment of the experience. It is to be hoped that more lectures of this type will be offered in the future.

Maltwood Update

n important meeting of Saanich Council regarding the Maltwood Property is scheduled for April 20, 1998 in the Council Chambers. Check your newspaper or phone the Saanich municipal office, in case of a change.

Please try to attend if the future of this property matters to you. Each person who speaks will have an effect on the outcome.

Let your voice be heard!



Interior of the Maltwood property taken during recent tour. Helen Edwards photo

What does the Future hold for Ross Bay Cemetery?

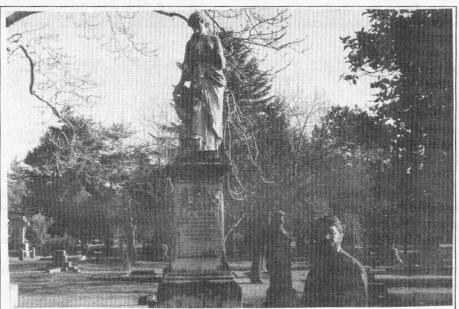
On Saturday, March 7, 1998, community members and invited stakeholders met at Sir James Douglas School to discuss the future of Ross Bay Cemetery. The meeting was part of a charette held to develop a management plan and design guidelines for the historic cemetery.

Morning sessions consisted of introductions of the project, the management team, and the participants. Speakers addressed the historic context of Ross Bay Cemetery, heritage protection of the cemetery, how the cemetery interacts with the Fairfield Community, opportunities for revenue-generation and an overview of the vandalism problem.

The afternoon was spent discussing specific problems and ideas. Five focus groups were formed with the topics: Crime Prevention through exclusion (Ross Bay Fortress); Crime Prevention through inclusion (Ross Bay Village), Landscape/Trees/ Scenery/Recreation (Ross Bay Park); Restoration, Maintenance, Interpretation (Ross Bay Heritage site); and Revenue Generation (Ross Bay Profit Centre). Groups were given time to develop ideas in their particular section, also thinking of ideas which would be applicable to other groups.

Reports were given by the five groups. What was interesting was the commonality in some areas. There seemed to be consensus that the status quo was unacceptable. Among suggestions were a clearly defined entrance, some form of security, and more community education and involvement.

We will watch this process with interest - it was a day well spent.



ohn Adams in Ross Bay Cemetery. Hallmark Society photo

Heritage Happenings

his article which first appeared in the Toronto Star was submitted by Gloria Sanders. Although this article refers to a building in Ontario, we in B.C. must realize that this could happen here as well. Some of these quotes sound awfully familiar. Please keep your eyes and ears open and let us know of buildings which are threatened.

Lundy estate will soon be history. Factory outlet mall to be built in its place.

Niagara Falls - A piece of Canadian history is to be ripped down today to make way for a factory outlet mall. The Lundy homestead on Lundy's Lane, where Catherine Lundy stood on the spacious front lawn and served milk and water to British soldiers as they made their way to battle American invaders in 1814, will fall to the bulldozer.

Jean Lundy, the last of the family to reside in the house, died last spring. Before her death, she asked that the home and one remaining hectare of property be sold.

It was bought in April for \$900,000. No historical societies put in a bid for the place.

Although local historians had recommended to city council that some of the structure be preserved within the mall, the developer said the building was not sound enough structurally to do so.

"We met with Niagara Falls representatives and we are doing everything they asked to honour the Lundy family," said Ken Zuckerman, president of Northam Development Corp, which is building the mall. He said that includes naming it Lundy Lane Factory Outlet Mall and displaying a

commemorative plaque explaining the family's history. ...

The home, built in 1786, housed five generations of Lundys. William Lundy, his wife Nancy, and six sons moved to Canada as part of the United Empire Loyalist movement years earlier. The family originally owned 203 hectares, most of which is now commercial development.

On a hot, dusty July 25 in 1814, Catherine - married to Thomas Lundy, son of William and Nancy-stood on the front lawn of the home and greeted hundreds of British soldiers arriving from the west on their way down Lundy's Lane. Following the Battle of Lundy's Lane which saw 1,600 men killed, the front lawn of the Lundy homestead became a temporary hospital as Catherine Lundy and others helped many of the injured. ...

Niagara Falls historian Sherman Zavitz said yesterday that the fight won by the British, was the "most vicious and blood battle of the entire war (of 1812)."

War again entered the Lundy history 100 years later, in 1914. Elizabeth Lundy, 87, got busy after hearing a plea from the Canadian Red Cross for woollen socks. She knit 400 pairs for soldiers fighting in World War I and became known as the "grandmother of the Canadian army."

The Lundy home was never designated as a heritage building but most people thought it was because of its historic value, a city spokesman said. It had five bedrooms, two kitchens and a back staircase, as well as an elaborate walnut staircase to the second floor. The mall will house three outlets to start out with - Nike among them - and will expand, Zuckerman said.

Cultural Resource Management Program courses

pcoming courses at the University of Victoria, Cultural Resource Management Program. For further information, contact Joy Davis, Program Director, University of Victoria P.O... Box 3030 STN CSC, Victoria, B.C. V8W 3N6. Telephone-(250)721-8462; Fax (250)721-8774; e-mail:joydavis@uvcs.uvic.ca. Visit the web site at: http://www.uvcs.uvic.ca/crmp.

The Architecture of Gardens: Balancing Past and Present. Memorable gardens owe as much to their underlying structural and architectural elements as they do to the plants that bring them alive. This series of evening lectures -for garden and building designers, landscape specialists, heritage garden specialists, and dedicated gardeners -explores the wealth of design traditions that influence the architecture of Victoria's gardens, and develops your ability to integrate these principles and elements in contemporary gardens and landscapes.

Instructors: Traditions of garden and Landscape Design - Martin Segger; Underlying Principles of Design - Nicholas Bawlf; Approaches to Garden Restoration - Susan Buggey; and Creating a

Period Garden - Cyril Hume.

Dates: Tuesdays, April 7 to April 28, 1988: 7:30 to 9:30 pm - plus optional walking tour of an historic garden on Saturday, April 25th at 2 pm.

Cultural Landscapes. From traditional use sites, to historic gardens, to long-established agricultural farmsteads, cultural landscapes are diverse resources that provide special preservation and management challenges. This course focuses on the nature of cultural landscape and develops your ability to identify, evaluate and develop preservation strategies for landscape resources which are of value to your community.

Instructor: Susan Buggey, a former Director, Historical Services, Parks Canada who has extensive experience in the identification, evaluation and preservation of cultural landscapes.

Dates: April 15-24, 1998.

Cultural Tourism. Cultural and heritage resources help to define communities and make them special. They can also attract tourists and spur economic development. This course explore both the benefits that carefully planned cultural tourism initiatives hold for your community or cultural organization, and the problems that accompany tourism development. You will develop your ability to plan for cultural tourism.

Instructor: Brian White, who is the coordinator of the Tourism Program at Capilano College in Vancouver and consults internationally on a range of tourism initiatives and issues.

Dates: May 4-9, 1998.

Calendar

April 20, 1998 Meeting - Saanich Council - Chanticler property

May 5, 1998 Annual Awards Night, St. Ann's Academy Auditorium, 8:00 p.m.

July, 1998 Proposed tea and tour fund-raiser

August 14, 1998 Deadline Autumn 1998 newsletter

September 28, 1998 Hallmark Society Annual General Meeting. Guest speaker yet to be

determined

It's our birthday!

he Hallmark Society was officially formed on April 18, 1973. This year marks our twenty-fifth anniversary.

Join us for an exciting year of celebrations, culminating with the twenty-fifth annual Awards Ceremony in 1999.

Watch the newsletter for upcoming events.

Trades, Services & Products List

ne of the benefits of membership in the Hallmark Society is the *Trades, Services, and Products List*. This list has evolved over the years. Information is verified at the beginning of the year. Those on the list have been involved in heritage projects and are reported to be sensitive to heritage issues. However, listing **does not signify endorsement of these tradespeople or their businesses**. Members of the Society are entitled to one free copy of the list per year. Nonmembers may purchase a copy for \$25.00. For further information or to request an update, please call the office at 382-4755. Please tell the persons listed that you obtained their name from our listing. This is very important.

WANTED: Names of qualified persons to be added to the *Trades, Services, and Products List*. The information we require is the business name, contact person, address, telephone number, and speciality areas. Submissions for any category are welcome, so please let us know the tradespeople and businesses with whose work you have been pleased. In addition, would you please let us know of any whose products or services have been unsatisfactory so that we may remove them from our list of recommendations.